



MELIUS GDPR POLICY

MELIUS Marketing DMCC (hereinafter referred to as 'MELIUS') values and respects the privacy of our customers and users. This privacy policy explains how we collect, use, disclose, transfer and store personal information that you provide to us. [Shop.thinkmelius.com](https://shop.thinkmelius.com) (hereinafter referred to as the 'Website') is operated by MELIUS Marketing DMCC. In this MELIUS GDPR Policy, the terms 'we', 'us', and 'our' refer to MELIUS Marketing DMCC and its Affiliates.

By accessing and using this website, or using our software or services, you confirm your unconditional consent to our collecting, storing, using, and disclosing your personal information in the manner set out in this GDPR Policy (hereinafter referred to as the 'Policy').

1. ABOUT MELIUS MARKETING DMCC

MELIUS Marketing DMCC is a company incorporated and registered in United Arab Emirates, having its registered office at Office 3302-03, Platinum Towers, DMCC, JLT (U.A.E).

If you have any queries about this Policy, please contact us at privacy@thinkmelius.com or support@thinkmelius.com or by writing to us at **Office 3302-03, Platinum Towers, DMCC, JLT (U.A.E)**.

2. TERMS OF USE

Please read this privacy policy in conjunction with our Terms of Use (Available at - <https://drive.google.com/open?id=1LsHa-UJojLahqqXYPWCJWptobleBUYdS>), which describes how you may use this website.

3. COLLECTING YOUR PERSONAL INFORMATION FROM YOU

We collect below provided information from you;

PERSONAL INFORMATION COLLECTED	WHEN COLLECTED	WHY COLLECTED
Your name, date of birth, country of residence, language spoken, phone number, email id, billing address, and IBO enroller id	When you register to use our services or create an account with us	So that we may identify you for the purposes of entering into our terms and conditions with you, corresponding with you and to provide



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		you with the relevant services.
Payment Details; depending on the payment gateways you select. If you select Bitcoin, than we collect Bitcoin wallet address, Paypal, TAB, Maxicah, than it will be redirected to third party link for data collection. If in case credit card is selected - card number, expiry date and CVV number.	Whenever you make a payment to us	So that we can process your payment, however, the credit card or any other payment method details are stored with the payment service provider and not with MELIUS. Please refer to the respective Payment Service Provider's Privacy Policy for more details.
Your pay-out method details: BTC - BTC wallet address Bank : Name, type, account number, sort code, routing number, swift code, bank code, recipient bank country, recipient country , address, and Bank Name.	When you manage commission pay-out in your back office. https://xbackoffice.thinkmelius.com/Private/settings/ManageCommissionsPayout.aspx	So that we may process the payment/commission to your preferred pay-out method.

You may decide not to provide your personal information to us. However, if you do not provide it, we may not be able to provide you with access to certain information, services, or products, and/or customise your use of our services.

4. COLLECTING YOUR INFORMATION AND PASSING TO THIRD PARTY

All the information that is collected as provided in Clause 3 (Collecting Your Personal Information from You) is also shared with our backoffice service provider – XIRECT in order to create individual backoffice account, process the payments and to investigate and solve any technical problem.

5. AUTOMATED COLLECTION

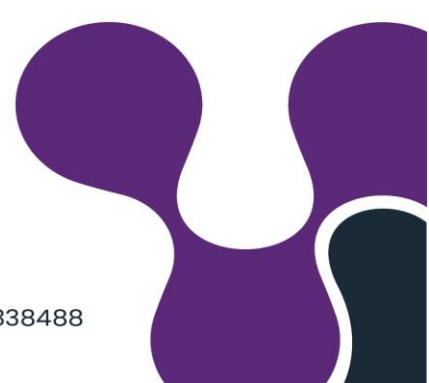
When you visit this website or use our software, we may use automated tools and methods (such as cookies, sessions, and usage monitoring software) to collect certain information about your visit or software use, including:



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- the internet protocol address and domain name used by your computer to connect to the Internet;
- the operating system and the browser your computer uses, and any search engine or inbound hyperlink used to reach this website;
- the nature of your use of our software or services, including information you input when using our software or services;
- the date, time, and duration of your website visit, login time, Geo-location; and
- the pages viewed by you, for payment verification

This information will be used in aggregate form to analyse how this website or our software is being used, for example to analyse usage patterns in order to improve this website or our software. We will not disclose any such information except in aggregate form.

6. COOKIES

A “cookie” is a small piece of information sent by a server and stored on the hard drive of your computer. When you use our website, you will be asked to confirm whether you agree to our use of cookies, and if you accept we will store cookies on your computer. Cookies make it easier for you to use our site during future visits. They also allow us to monitor traffic and to personalise the content of our site for you.

This site uses the following type of cookies to provide you with certain services or functionality:

NAME OF COOKIE	INFORMATION COLLECTED	PURPOSE
PHPSESSID	Id of the session	Preserves user session state across page requests.
stripe_mid	Stripe session UUID	For payment verification
stripe_orig_props	Stripe session UUID	Tracking of the referrer the user entered the site used by Stripe.
stripe_sid	Stripe Session id	Session cookie to distinguish users.
ym_d	Yandex	Session identifier into Yandex
ym_uid	Yandex	Session identifier into Yandex
country	country code	ISO 3166 Country codes
intercom-session-lt9yzgpm	name and email for intercom	Encrypted data for data transfer (sessionstack)
lang	language	website programming language
wordpress_logged_in_28f63c64f21c34e4269bb12e4af0b84d	login time and other basic browser information like IP and	After login, WordPress sets the wordpress_logged_in_[hash] cookie,



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	for how much time, you were there on a particular page. It contains interface details	which indicates when you're logged in, and who you are, for most interface use.
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Using cookies will not give us access to any data on your computer other than the data stored in the cookie. Although you may configure your web browser to not accept cookies, you may experience a loss of functionality as a result.

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.aboutcookies.org or www.allaboutcookies.org.

7. COLLECTION AND DELETION OF CREDIT CARD DETAILS

We collect credit card details where it is necessary for the following purposes:

- a. to process the payment for which the credit card details were provided;
- b. for a subscription that requires multiple payments over time; or
- c. for your convenience (i.e., so that you can provide those details once instead of for every purchase).

You may at any time request that any of your credit card details be deleted. Please note that such deletion may cancel pending payments or subscriptions.

- d. We use the following third party payment service providers to process credit card transactions on our behalf:
 - i. PayPal
 - ii. Stripe
 - iii. Network Online
 - iv. TAP

Where we use third party payment service providers, you will be re-directed to a secure portal hosted by the relevant provider and you will provide your credit card details directly to that provider, in accordance with the privacy policy issued by the provider. In such cases, we will not have any access to your credit card details.

8. ADDITIONAL COLLECTION



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We may gather more extensive information if we are concerned, for example, about abnormal website usage patterns or security breaches.

9. USE

We will not use or disclose your personal information except as provided in this privacy policy or otherwise in accordance with the applicable laws. If you are located in a jurisdiction to which the European Union's General Data Protection Regulation (GDPR) applies to the processing of your personal data, we will also comply with our obligations under the GDPR with respect to the processing of your personal data.

In addition to those matters set out above, we also use your personal information to:

- a. provide you with services and information that you have requested;
- b. assist our software to function;
- c. help us debug or fix software problems;
- d. provide you with support in using our software or services;
- e. provide you with important notices and information about this website and our services;
- f. provide you with other information (including promotional material, news, and event information) where you agree to receive such information;
- g. verify your identity and to assist you if you forget your username or password;
- h. improve or update this website and our products;
- i. or enhance or improve the functionality of our software, including testing new or modified functionality;
- j. respond to your enquiries and communicate with you; and
- k. personalise this website in accordance with your preferences or enhance your user experience of this website or our software.

We may also combine data or information that we have retrieved from external sources or services with personal information that we hold, for any of the above purposes.

10. WHERE YOUR PERSONAL INFORMATION IS HELD

The personal information that we collect in respect of you is hosted on our behalf on servers maintained by XIRECT (UK) and KINSTA (Belgium), at its data centres in UK and Belgium respectively. XIRECT (UK) and KINSTA (Belgium) has advised us that both have implemented measures to ensure that they comply with the GDPR.

11. RESTRICTIONS ON USE



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We will not sell, rent, or lease your personal information to third parties.

We will not otherwise use or disclose your personal information except:

- a. for any purpose set out in this privacy policy;
- b. where you have otherwise authorised us to do so;
- c. where we have given you notification of the intended use or disclosure and you have not objected to that use or disclosure in an anonymised form;
- d. where we believe that such use or disclosure is reasonably necessary to assist a law enforcement agency or an agency responsible for national security in the performance of their functions;
- e. where we believe that such use or disclosure is reasonably necessary to enforce any legal rights we may have, or is reasonably necessary to protect the rights, property and safety of us, our users, or others; or
- f. as otherwise required or permitted by law.

12. RIGHT TO ACCESS AND REQUEST CORRECTION

It is important to us that the personal information we hold about you is accurate, complete and up to date. If you are aware that this is not case and would like your personal information corrected, or simply desire access to your personal information, please contact us at privacy@thinkmelius.com. You may request access to your personal information that we hold.

Where you make any such request:

- a. we may ask you to put your request in writing;
- b. in some circumstances permitted by law, we may not provide such information to you;
- c. where we decide not to correct or provide you with access to your personal information, we will give you our reasons for our decision;
- d. where we provide the requested information or carry out the requested correction (or where we attach to that information a statement of any correction sought but not made), we may require you to pay a reasonable fee determined by us.

13. UPDATE INFORMATION

To ensure that the contact and billing information we hold about you is accurate and current please advise us of all necessary changes to such information as soon as possible.

14. RETENTION PERIOD



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We will hold any personal information we collect about you for as long as is necessary to provide our services to you. If you cancel your account with us, we will retain your account information unless you request that we delete it from our system. Please submit any such requests to us at privacy@thinkmelius.com.

15. THIRD PARTY WEBSITES

This website may contain hyperlinks to websites operated by third parties. We are not responsible for the content of such websites, or the manners in which those websites collect, store, use, and distribute any personal information you provide. When you visit third party websites from hyperlinks displayed on this website, we encourage you to review the privacy statements of those websites so that you can understand how the personal information you provide may be collected, stored, used and distributed.

16. CHANGES TO OUR PRIVACY POLICY

We reserve the right to change this privacy policy from time to time by publishing the revised privacy policy on our website. Please check this privacy policy regularly for modifications and updates. If you continue to use this website or our software or services or if you provide any personal information after we make changes to this privacy policy, this constitutes your acceptance of those changes and the updated privacy policy.

17. ADDITIONAL RIGHTS UNDER THE GDPR

In addition to the provided above, EU-based users of our website have following additional rights under the GDPR:

- a. to receive access to their personal information in a commonly-used machine-readable format;
- b. to restrict processing of their personal information if a basis for doing so exists under the GDPR;
- c. to have any personal information about the participant erased upon request if it is no longer relevant (the “right to be forgotten”);
- d. to not be subject to a decision based solely on automated processing, including profiling;
- e. to withdraw their consent to the processing of their personal data, where such consent forms the basis for the processing;
- f. to lodge a complaint with the appropriate data protection authority.

Please contact us at privacy@thinkmelius.com if you wish to exercise any of these rights.



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